

FAQ

What is the check-in procedure?

The check-in opens at 10.00AM on both days, and will be open through the duration of the program. The check-in desk will be placed outside the main conference area and clearly marked. Before entering the main conference area, you are required to show your printed or electronic ticket (we need the QR code) to the check-in staff and claim your conference badge. Entry will be denied to those who did not go through the check-in process.

Are there ID requirements or an age limit to enter the event?

No, anyone can attend CGA Belgrade 2019. You do not have to bring proof of identity, only your e-ticket.

What are my transport/parking options getting to the event?

Kinoteka/Yugoslav Film Archive is located in Uzun Mirkova Street, in the very centre of Belgrade, and is easily reached by bus no. 31, trolleybuses no. 21, 22, 28, 29, 41 and tram no. 2. There is zoned parking in the vicinity of the building, but no guarantee that you will find available spots. The nearest garages are Obilicev Venac and Rajiceva Shopping Center.

What are the check-in/registration hours?

The check-in desk opens at 10.00AM and will remain open through the duration of the program on both days.

Can I enter the event without checking in?

No, all conference attendees must check-in using their **unique ticket QR code** prior to entering the main conference area. Please plan accordingly if you are coming for mid-day presentations.

Why have I not received a registration confirmation e-mail?

After completing your registration you should always receive a confirmation e-mail immediately. If that's not the case, please get in touch with us so that we can troubleshoot the problem.

What can/can't I bring to the event?

You can access the list of prohibited items in this document.

Where can I contact the organizer with any questions?

You can contact us through our official website contact form, write to us at registration registration@cgabelgrade.com, or find us on our social media profiles: Facebook, Instagram, LinkedIn, YouTube.

Is my ticket transferrable?

No, all CGA tickets are issued to your name. Registration for CGA Belgrade is free, but all attendees must register in their own name.

What do I need to do if I want to cancel my registration?

If you wish to cancel your registration, you can do so by accessing our Eventbrite page. Alternatively, you can [get in touch with us].

Can I update my registration information?

Yes, you can update your registration information no later than one (1) day before the conference.

Do I have to bring my printed ticket to the event?

No. You can bring either a printed ticket or the e-ticket you received via e-mail.

The name on the ticket doesn't match the attendee. Is that okay?

No, CGA Belgrade tickets are non-transferrable. Unless the reason is an obvious typo, you will not be able to check in for the conference with someone else's name on the ticket.

Am I required to wear my badge?

Wearing the badge is not mandatory, but it always helps so that people can know who you are!

Prohibited items

- Any audio or video recording devices **unless specifically agreed with conference organizers.**
- All illegal narcotics/drugs and drug paraphernalia.
- All animals including service dogs.
- All firearms including replicas, imitations, non-firing weapons, starting pistols and their components
- Air, BB or pellet pistols or rifles
- Any other projectile-weapon or item that resembles or can be mistaken as a firearm (e.g., paint ball guns)
- All explosives, component parts (i.e. detonators) including imitation explosives and devices
- Fireworks, flares, and pyrotechnics
- Martial Arts weapons and knives
- Blunt weapons including knuckle dusters, brass knuckles, clubs, telescopic batons, batons, flails or nunchaku
- Items containing incapacitating substances (e.g. gas guns, tear gas sprays, mace, phosphorus, acid and other dangerous chemicals that could be used to maim or disable)
- Restraining Devices (i.e. handcuffs, leg, and head restraining straps)
- Flammable substances and hazardous chemicals. (e.g., petrol, methylated spirits, paint thinners, lighter fuel, etc.)
- Any other item made, adapted or intended for use as an offensive weapon
- Stun devices (i.e. Tazers and Stun Guns)
- Any remotely controlled or autonomously flying devices, toys or drones
- Self-balancing hover boards, air wheels, scooters, or Segway's
- Compressed gas tanks, bottles, cylinders including dive tanks, propane tanks and large aerosol cans
- Ham radios, satellite phones, transformers, lasers and laser pointers
- Any form of radio/ telephone signal jamming equipment
- Professional cameras with detachable lenses or fixed lenses that extend more than 5cm from the body of the camera.